

<b>Harrow Council</b> <b>Out of hours noise investigation</b>		Council property Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
		Licensed premises Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
		Officers on duty <i>RUB EMP</i>	
Call on the night via security <input checked="" type="checkbox"/> OR Call via Police CAD No <input type="checkbox"/>		OR proactive referral email / note from <input type="checkbox"/> Worksheet No <i>WSI 455320</i> <input checked="" type="checkbox"/>	
Name:		Industrial 1	Alarm A
Address: <i>OLD LYONS WAY ASBOD</i>		Commercial / Leisure <b>(2)</b>	Barking dog B
<i>74 MINNIE VIEW HA1 2GF</i>		Domestic 3	Other animal/bird C
Phone:		Construction/demolition 4	PA system E
		Vehicles 5	Fixed machinery F
		Traffic 6	Mobile machinery G
		Miscellaneous 7	People noise H
Nature of problem:			Music <b>(D)</b>
<i>LOUD MUSIC - TOMORROW'S EVENT NOTICE</i>			Party J
			TV / radio K
			DIY R
			Other
Name:		Date complaint received: <i>16/7/11</i>	
Address:		Time complaint rec'd by OOH team: <i>21:40</i>	
Phone:		Time of first response by OOH team: <i>21:40</i>	
Leave worksheet active and allocate to: <input type="checkbox"/> Existing case officer _____ <input type="checkbox"/> NFC: send diary pack to new case  OR, deal with, so CLOSE worksheet with code: <input type="checkbox"/> Complaint withdrawn (CECW) <input type="checkbox"/> Visited: No action (CENP) <input type="checkbox"/> Advice given (CEAG) <input type="checkbox"/> Case resolved (CECR) <input type="checkbox"/> Referred elsewhere (CERE) <input checked="" type="checkbox"/> Warning given (CEWG) <input type="checkbox"/> S80 served (CENS)		No statutory nuisance proven <input checked="" type="checkbox"/> Not a statutory nuisance (0) OR Statutory nuisance witnessed and <input type="checkbox"/> No action possible (4) <input type="checkbox"/> Ceased, not likely to recur (1) <input type="checkbox"/> Resolved informally (3) <input type="checkbox"/> Referred to other service (2) <input type="checkbox"/> Notice served (5)	
<input type="checkbox"/> First warning =OOH01		And also, generate a linked worksheet for <input type="checkbox"/> _____ Because:	
		(other options to be added in future)	

16/7/11	21:40	T	C	<p>Loud music from club since this afternoon.</p> <p>Believe it is a Grenada Heritage Day.</p> <p>older generation leaving &amp; music going up.</p> <p>I explained had order comp. re this premise &amp; will approach</p>
16/7/11	21:49	T	P	<p>Rang Mr Claude Sylvester (TEN holder) on [REDACTED]</p> <p>Explained got complaint &amp; music should be been off at 21:00.</p> <p>He apologised &amp; said event delayed due to bus run but music off now. I told him must ensure people leave quietly &amp; will do a drive by. wanted to ensure license is adhered to &amp; all stopped</p>
16/7/11	21:51	T	C	<p>Rang &amp; left A/P message re above</p>

- Telephoned: no problem / stopped
- No time to visit
- Visited: no problem / stopped
- Visited: reasonable
- Visited: difficult to establish nuisance
- Visited: nuisance if recurrent or for long period
- Visited: statutory nuisance
- Leaflet given
- Other:

Test Revisited on 23/5/11 at 13:25



<b>Harrow Council</b> <b>Out of hours noise investigation</b>		Council property Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
		Licensed premises Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
		Officers on duty <i>EMF + RLB</i>	
Call on the night via security <input type="checkbox"/> OR Call via Police CAD No <input type="checkbox"/>		OR proactive referral email / note from <input type="checkbox"/> Worksheet No <i>WSI 4553201</i> <input checked="" type="checkbox"/>	
Name:	Industrial 1	Alarm A	
Address: <i>Pinner View John Lyons Sports Club</i>	Commercial / Leisure <b>(2)</b>	Barking dog B	
	Domestic 3	Other animal/bird C	
Phone:	Construction/demolition 4	PA system E	
	Vehicles 5	Fixed machinery F	
Nature of problem: <i>Low Music noise</i>	Traffic 6	Mobile machinery G	
	Miscellaneous 7	People noise H	
		Music <b>(D)</b>	
		Party J	
		TV / radio K	
	DIY R		
	Other		
Name:	Date complaint received: <i>16.7.2011</i>		
Address:	Time complaint rec'd by OOH team: <i>2140</i>		
Phone:	Time of first response by OOH team: <i>2140</i>		
<b>Leave worksheet active and allocate to:</b> <input type="checkbox"/> Existing case officer <input type="checkbox"/> NFC: send diary pack to new case <b>OR, deal with, so CLOSE worksheet with code:</b> <input type="checkbox"/> Compliant withdrawn (CECW) <input type="checkbox"/> Visited: No action (GENP) <input type="checkbox"/> Advice given (CEAG) <input type="checkbox"/> Case resolved (CEGR) <input type="checkbox"/> Referred elsewhere (CERE) <input checked="" type="checkbox"/> Warning given (CEWG) <input type="checkbox"/> S80 served (CENS)		<b>No statutory nuisance proven</b> <input checked="" type="checkbox"/> Not a statutory nuisance (0) <b>OR</b> <b>Statutory nuisance witnessed and</b> <input type="checkbox"/> No action possible (4) <input type="checkbox"/> Ceased, not likely to recur (1) <input type="checkbox"/> Resolved informally (3) <input type="checkbox"/> Referred to other service (2) <input type="checkbox"/> Notice served (5)	
<input type="checkbox"/> First warning = OOH01		<b>And also, generate a linked worksheet for</b> <input type="checkbox"/> _____ <b>Because:</b>	
		(other options to be added in future)	

Appendix D

16/7/11	20:40	T	C	Low Party since this afternoon.
16/7/11	21:49	T	P	Long Ten licence holder (Mr Claude Sylvester) sent finished
16/7/11	21:52	T	C	Informed of above

Telephoned: no problem / stopped  
 No time to visit  
 Visited: no problem / stopped  
 Visited: reasonable  
 Visited: difficult to establish nuisance  
 Visited: nuisance if recurrent or for long period  
 Visited: statutory nuisance  
 Leaflet given  
 Other: *Test Record on 23/5/11 at 13:25*



**Harrow Council**  
**Out of hours noise investigation**

Council property Yes  No

Licensed premises Yes  No

Officers on duty **EMF + RLB**

Call on the night via security  OR Call via Police CAD No

OR proactive referral email / note from  Worksheet No WS/ **455322**

78  
80

Name: \_\_\_\_\_

Address: **Lyon's Club**  
**Pinzer View**

Phone: \_\_\_\_\_

Industrial	1	Alarm	A
Commercial / Leisure	<b>2</b>	Barking dog	B
Domestic	3	Other animal/bird	C
Construction/demolition	4	PA system	E
Vehicles	5	Fixed machinery	F
Traffic	6	Mobile machinery	G
Miscellaneous	7	People noise	H

Nature of problem:

**Local Party on open ground**

Music	<b>D</b>
Party	J
TV / radio	K
DIY	R
Other	

[Redacted]

Date complaint received: **16.7.2011**

Time complaint rec'd by OOH team: **2:30**

Time of first response by OOH team: **2:30**

Leave worksheet active and allocate to:

Existing case officer \_\_\_\_\_

NFC: send diary pack to new case

OR, deal with, so CLOSE worksheet with code:

Complaint withdrawn (CECW)

Visited: No action (CENP)

Advice given (CEAG)

Case resolved (CECR)

Referred elsewhere (CERE)

Warning given (OEWG)

S80 served (CENS)

No statutory nuisance proven:

Not a statutory nuisance (0)

OR

Statutory nuisance witnessed and

No action possible (4)

Ceased, not likely to recur (1)

Resolved informally (3)

Referred to other service (2)

Notice served (5)

And also, generate a linked worksheet for

\_\_\_\_\_

Because:

First warning = OOH01

(other options to be added in future)

16.7.2011	21:30	T	C	Party twice midday?
16/7/11	21:49	T	P	Rang T&W Licence (Mr Claude Sylvester), event ended.
16/7/11	21:54	T	C	Complainant informed.

Telephoned: no problem / stopped  
 No time to visit  
 Visited: no problem / stopped  
 Visited: reasonable  
 Visited: difficult to establish nuisance  
 Visited: nuisance if recurrent or for long period  
 Visited: statutory nuisance  
 Leaflet given  
 Other: Test Revisited on 23/5/11 at 13:25

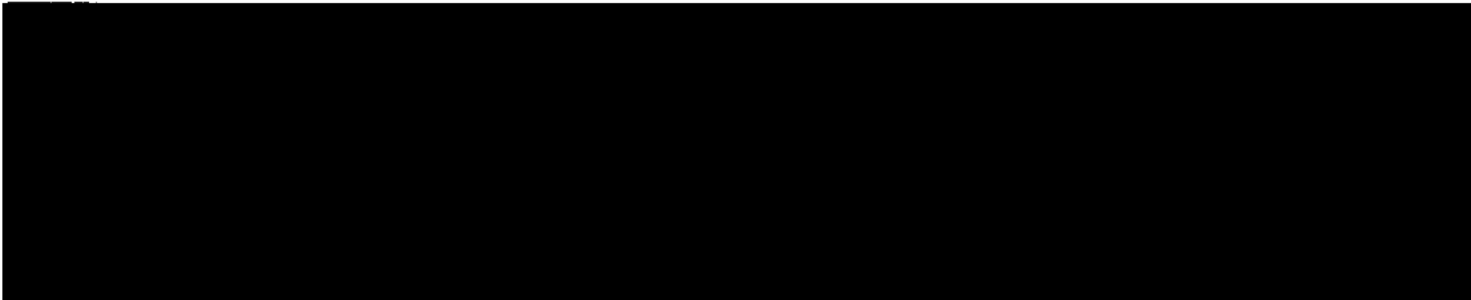


**Property**

Address **Old Lyonian Association, Old Lyonian Sports Ground, 74 Pinner View, Harrow, Middlesex, HA1 4QF**  
Telephone [REDACTED] Fax Area **FHDS - Food team : Hdstn South**

Department **EH - Environmental Health** Date Recd **12/07/2013** Time **11:36**

Details **they going to have an annual Grenadian Heritage day on 13/7 from 1 to 9 pm with live music and band and much more. She is not happy as every year on this day its so loud and also they will have issues with parking**



ZPC - Phone call ED 30/07/2013

Comment Called cpt and was advised that L/M was audible throughout the day inside and outside causing nuisance. Advised that restrictions shall be in place next year to ensure less problems in future.





**Property**

Address **Old Lyonian Association, Old Lyonian Sports Ground, 74 Pinner View, Harrow, Middlesex, HA1 4QF**  
Telephone [REDACTED] Fax Area **FHDS - Food team : Hdstn South**

**Worksheet**

Source  
Name  
Address  
Home Tel  
Fax

[REDACTED]

Department **EH - Environmental Health** Date Recd **15/07/2013** Time **12:13**

[REDACTED]

Details **disturbed by sound of bass music generated by Grenada Heritage Day which took place over the weekend**

Message

[REDACTED]

Due Allocated **17/07/2013** Outcome **CEWG - Warning given**

[REDACTED]

**Actions**

Action	Officer	Actual	Target	Time	Value	Number
0000 - Procedure started	NFC	15/07/2013				
ZER - Email received	TM	15/07/2013				

Comment From: [REDACTED]

Sent: 15 July 2013 12:01  
 To: Environmental Health  
 Subject: Greneda Heritage Day - Old Lyonians Sports Club, North Harrow; 13th July 2013

Dear Sirs,

Our house backs onto the Old Lyonians Sports Field in North Harrow, and on 13th July 2013, there was the Greneda Heritage Day.

On Saturday, as I am sure you are aware, it was very hot. We had our back doors and windows open, which, given the weather is reasonable. However, the music, or rather the bass beat coming from the music at the Greneda Heritage Day was so very, very loud that our house was vibrating; we were watching the cricket (England vs Australia) on our television and could not, despite turning the volume up, hear the commentary.

Now, we like that there is all sorts of festivals, fun days etc. going on in Harrow, however, given that we appreciate that there is going to be loud music, I don't think that we are being unreasonable when asking that in future, the Council needs to be aware of the loudness of the music. After all, this was not Glastonbury or the Wireless Festival! Both my husband and I suffered terrible headaches from the bass beat. I think that could be a health and safety issue! I would like to add that my husband suffers from epilepsy and migraine - this did not help!

I do hope that in future, consideration is made for neighbours, who, would also like to enjoy the summer without others' functions intruding in the manner that this did on Saturday.

Kind regards,

[REDACTED]

[REDACTED]

Comment

**From: Edward Davis**  
**Sent: 06 September 2013 15:40**  
**To: [REDACTED]**  
**Subject: Grenadian heritage day**

**Hello [REDACTED]**

**Environmental Protection Act 1990**  
**Alleged nuisance from noise**

I refer to your complaint regarding the above-mentioned property.

I have brought your complaint to the attention of the occupier(s) of the premises. I would be grateful if you would contact me if the problem recurs.

You can telephone me or [REDACTED] if the problem recurs or write to me at the enclosed address.

As the event is once a year, I will assume that the matter does not require any further investigation and no further action will be taken.

Just to advise you that the nuisance encountered by residents this year will be taken into account for any future application for such events on this site.

Yours sincerely  
Edward Davis

[REDACTED]

[REDACTED]

**Property**

Address **Old Lyonian Association, Old Lyonian Sports Ground, 74 Pinner View, Harrow, Middlesex, HA1 4QF**  
Telephone [REDACTED] Fax Area **FHDS - Food team : Hdstn South**

**Worksheet**

Source

Name

Address

Home Tel

Fax

Department **EH - Environmental Health** Date Recd **16/07/2013** Time **10:45**

[REDACTED]

[REDACTED]

Due Allocated **30/07/2013** Outcome **CEAG - Advice Given**

[REDACTED]

**Actions**

Action	Officer	Actual	Target	Time	Value	Number
0000 - Procedure started	LIC	16/07/2013				
9006 - E-Mail	SUA	16/07/2013				
Comment Hi						

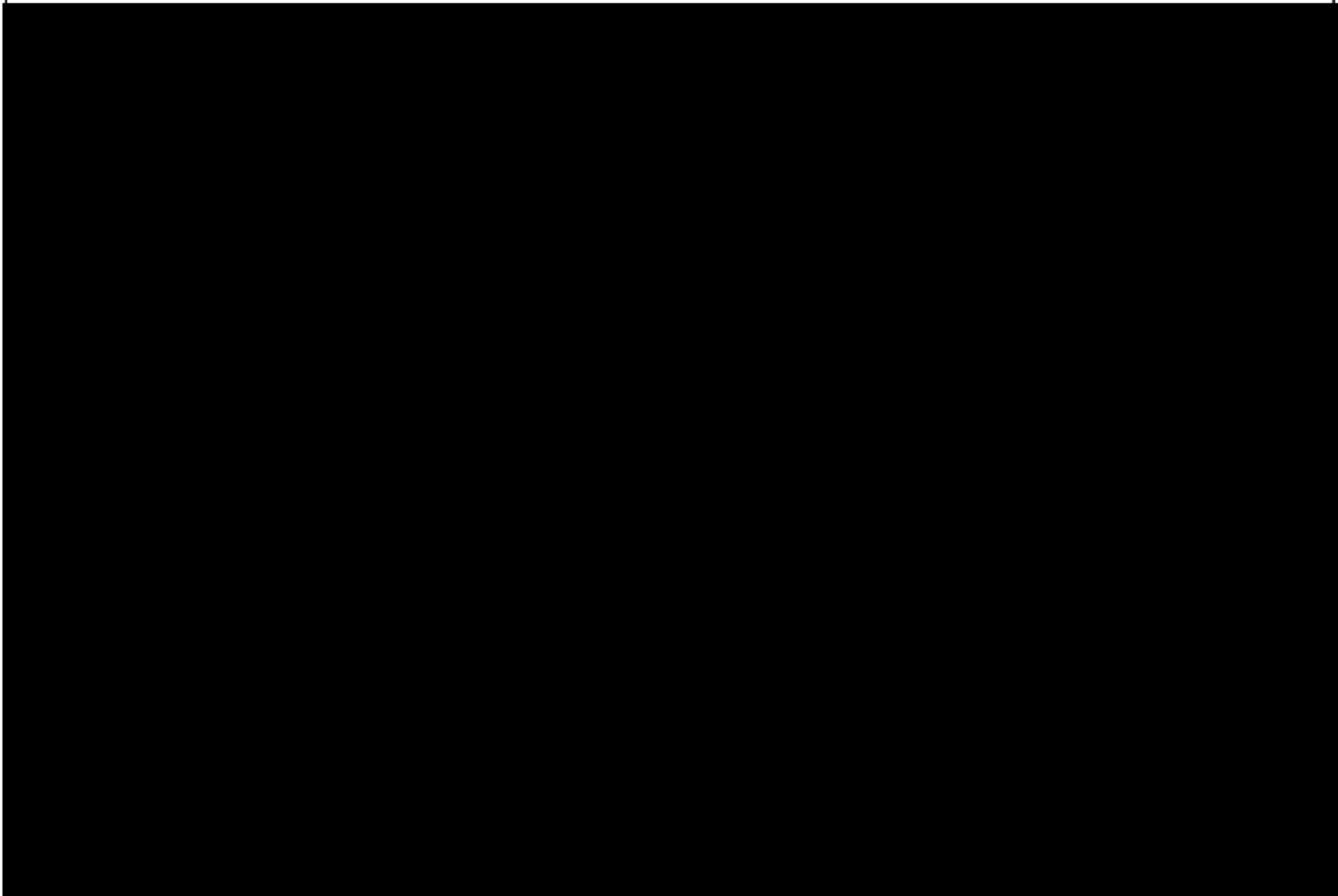
Following guidance from the Council's environmental health folk, I want to make a complaint about the noise that emanated from, from what I can work out, a sort of 'celebrate Grenada' function held at the Old Lyonian Sports Club in Pinner View on Saturday afternoon/evening, 13th July.

My wife and I rent 2 allotment plots in the Lincoln Road Allotments site, were working these 2 plots on Saturday afternoon/evening, and we could hear the noise from early afternoon until evening when we went inside our home after having had the quietude of our Saturday ruined.

Obviously this is retrospective complaint, but I'm making it as I'm concerned that this may become an annual event, and my wife and I don't want to go through the same experience next year, and the year after that, and the year after that .....

I look forward to receiving your response to my complaint.

Best regards



**Property**

Address **Old Lyonian Association, Old Lyonian Sports Ground, 74 Pinner View, Harrow, Middlesex, HA1 4QF**  
Telephone [REDACTED] Fax Area **FHDS - Food team : Hdstn South**

Department **EH - Environmental Health** Date Recd **30/05/2014** Time **08:28**

Details **Cocerns about the noise levels that come from events held here. Please can you call the resident to discuss further.**

Due Allocated **03/06/2014** Outcome **CEAG - Advice Given**

Community and Environment  
Corporate Director – Brendon Hills

Mr C. Sylvester  


Tuesday, 19 July 2011

Our ref: ce/css/pc/

Your ref:

Document4

Dear Sir,

**Re: Unlicensed Regulated Entertainment.**

On Saturday the 16<sup>th</sup> July 2011 at 21:30. Officers from the Environmental Health noise team received a complaint from a local resident of a noise nuisance from The Old Lyonian Sports Field, 74 Pinner View, Harrow, Middlesex, HA1 4QF the noise team contacted you and you stated that the event had overrun because of rain, unlicensed regulated entertainment was still taking place: Namely recorded music being played.

On this day you had applied for a Temporary event notice, which ran from 1300 to 2100, as the responsible person it was your duty to ensure that all licensing activities ceased at 21.00.

As this was a licensed event for only one day we have decided to deal with this offence by way of an official warning. In view of this it is likely that should you apply for any future Temporary event notices at this premises our environmental health noise team may well serve you with a noise abatement notice prior to the event to ensure that no further noise nuisance is caused to the local residents.

This letter will go on file as an official warning.

Yours sincerely

Peter Coates  
Licensing Team Leader,  
Community Safety  
Tel: 